

2018 Mercedes Benz E63S AMG 4MATIC Sed (213.089) V8-4.0L Turbo (177.980)

Vehicle > Technical Service Bulletins

MB APP IHEART RADIO IS NO LONGER AVAILABLE AFTER A HEAD UNIT UPDATE



Mercedes-Benz

- MB App iHeart Radio is no longer available after a head unit update -

Topic number	LI82.85-P-068646
Version	2
Function group	82.85 Navigation and Communication system (CNS, ICS, COMAND, FleetBoard)
Date	08-22-2018
Validity	All model series with NTG5 COMAND Online and NTG5.5 COMAND Online (code 531)
Reason for change	New model series and NTG versions added

Complaint

After a software update of the head unit, the MB App "iHeart Radio" is no longer available.

Cause

Incorrect configuration in backend systems.

Remedy

We are currently working on a remedy. As soon as a remedy is available, the MB App "iHeart Radio" will automatically be available again.

Symptoms

Symptom

Communication/information / Communication / Internet/email / Internet services / Service unavailable

Control unit/fault code

Control unit	Fault code	Fault code description
A26/17 - Audio or COMAND (Audio) (HU55) (E (213),S (217),S - (222),C (205),E (238))		-